

# Cloud-Based Multi-Channel Communications Management Software

Automate and centralize your document preparation to personalize your customer communications and deliver them to the right person, at the right time and through their preferred channel using OMS-500. This easy-to-use cloud solution gives you full control over the preparation, enhancement and distribution of documents through multiple channels. This powerful software automatically collates information from various sources to send customers impactful communications, securely and cost-effectively: by email, physical mail, fax or via a web portal. No need for complex and costly IT involvement.

Operating on the award-winning Microsoft Azure platform, OMS-500 can now run exclusively in the Cloud - no local downloads required. OMS-500 Cloud eliminates costly infrastructure and devoting IT resources to managing software on company servers. The OMS-500 Cloud platform is highly scalable, allowing you to easily increase the volume of communications as your business grows.

Versions of OMS-500 are always up-to-date on the Cloud. There is no need to worry about time-consuming software upgrades and having the latest features available.

OMS-500 Cloud boasts a 99.5% guaranteed uptime. As a result, you are no longer reliant on your company's data center infrastructure, network connectivity, power supply and redundancy to ensure your communications properly reach the intended recipient in a timely manner.

#### Benefits of OMS-500 Cloud:

- No infrastructure needed
- No IT resources required
- Scalable
- Reliability with guaranteed uptime
- Version is always up-to-date
- Highly secure with Microsoft Azure Compliance Offerings





## A Highly Secure Platform

OMS-500 Cloud offers a high level of security and reliability. The Azure platform is backed by Microsoft's decades of experience running cloud services, specifically for the US Government and other worldwide locations. Microsoft continually invests in the latest cloud-based technologies and offers the most comprehensive set of compliance offerings of any cloud service provider.

#### Microsoft Azure Compliance Offerings\*

Canadian Privacy Laws - Commits to implementing security that helps protect individuals' privacy

DoD - Department of Defense (DoD) Provisional Authorizations at Impact Levels 5, 4 and 2

FDA CFR Title 21 Part 11 - US Food and Drug Administration regulations

FedRAMP - US Federal Risk and Authorization Management PROGRAM P-ATOs and ATOs

FERPA - US Family Educational Rights and Privacy Act

FIPS-140-2 - Microsoft Certifies that its cryptographic Modules comply with the US Federal Information Processing Standard

HIPAA/HITECH - Health Insurance Portability and Accountability Act Business Associate Agreements (BAAs)

HITRUST - Health Information Trust Alliance Common Security Framework

MARS-E - US Minimum Acceptable Risk Standards for Exchanges

NIST 800-171 - Microsoft DoD certification address and exceed US NIST 800-177 Security Requirements

PCI DSS - Payment Card Industry Data Security Standards Level 1 v3.1

Section 508 - Offers voluntary Product Accessibility Templates

#### Reduce Cost and Minimize Risk

The "technological strain" and security concerns can now be managed by the OMS-500 Cloud platform. Freeing up your infrastructure and resources will allow you to save costs, minimize risk and concentrate on on what's most important to grow your business.

### **About Quadient**

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on four key solution areas including Customer Experience Management, Business Process Automation, Mail-related Solutions, and Parcel Locker Solutions, Quadient helps simplify the connection between people and what matters. Quadient supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadient is listed in compartment B of Euronext Paris (QDT) and belongs to the SBF 120 index.

For more information about Quadient, visit quadient.com.



<sup>\*</sup>https://www.microsoft.com/en-us/trustcenter/compliance/complianceofferings